

## 2023 SFF Volunteer Frequently Asked Questions

For twelve days the Sydney Film Festival (SFF) showcases the best in Australian and International cinema to audiences from Sydney and beyond. We rely on dedicated volunteers to generously devote their time and commitment to SFF. Every year, volunteers (many who return year after year) help bring SFF to life.

By being involved with the festival you will also have the chance to meet lots of new people, make new friends and learn new skills in a creative, fun environment.

Volunteers are the heart of the SFF and bring their energy and enthusiasm while helping hundreds of thousands of avid filmgoers. Between shifts, be sure to catch incredible films and take in the Festival atmosphere.

If you are interested in working in the film industry, it is also a fantastic way to be a part of a world-renowned festival, and a great way to get a foot in the door.

SFF is a not-for-profit organisation that is only possible with the support of passionate volunteers.

[Sign up to SFF news](#) to stay updated.

### WHAT ARE THE BASIC REQUIREMENTS TO BE A SFF VOLUNTEER?

Volunteering at SFF requires:

- that you be at least 18 years of age
- to attend a compulsory volunteer briefing session
- commit to at least five shifts across the festival, the average shift is approx. 4 to 5 hours.
- be a team player
- energy and enthusiasm
- professional and friendly approach when dealing with the general public
- punctuality

SFF is committed to an inclusive volunteer team and welcomes applications from everyone. We encourage applications from Aboriginal & Torres Strait Islander, LGBTIQ+ and culturally diverse people, as well as those living with a disability.

If you have any questions about the Volunteer Program, please contact [volunteers@sff.org.au](mailto:volunteers@sff.org.au)

### EIGHT EASY STEPS TO BECOME A VOLUNTEER

1. **Read the Volunteer Position Description**  
[Download a PDF of the Volunteer Position Description.](#)
2. **Submit your application!**  
Complete the [online application](#) form by 05 May 2023. Please ensure that you

complete all fields. All applications will receive an automated reply acknowledging of your application. Receiving this message does not mean you have successfully been chosen as a SFF volunteer; it simply confirms that your application has been received. If you have further enquiries about your application or wish to change any details in your application, please email [volunteers@sff.org.au](mailto:volunteers@sff.org.au)

### **3. Application Review**

After applications close, Sunday 05 May 2023, all applications will be reviewed by SFF. We will be in contact to inform you if you have been successful with your application, however, applicants may be asked to take part in a short interview. Please make sure you have a valid email address and check your junk folder, as we communicate via email.

### **4. Schedule Your Shifts**

SFF uses an online rostering platform called Deputy, super easy to use, and mobile friendly. You will be asked to submit your availabilities for the festival period and the Volunteer Coordinator will schedule all shifts for the festival through Deputy. The schedule will be released in mid-May 2023.

We know circumstances and availabilities change, if you need to make any changes, you can request this from the Volunteers Manager after you receive your roster. The more notice we have for any shift changes, the better.

### **5. Attend a Volunteer Briefing Session**

All successful applicants will be invited to attend a Volunteer Briefing Session. Unfortunately, if you cannot attend the Volunteer Briefing Session, it will not be possible for you to volunteer with SFF. Vital information and training will happen on this day.

### **6. What type of jobs will I be doing as a volunteer?**

Roles include:

- Queue and crowd management
- Ticket scanning
- Distributing programs
- Greeting patrons
- Providing festival information
- Special events
- Runner

### **7. Enjoy the benefits of being a SFF volunteer**

- Complimentary Film Ticket - Each volunteer will receive a single session Admit One pass for each shift worked. Admit One passes are not linked to individual volunteers. This means that you can use multiple single session Admit Ones to attend films with friends or family, rather than being limited to seeing films by yourself.
- Invitation to the Volunteer Thank You Party
- Volunteer T-Shirt

### **8. Go out smile and have fun!**